**Inverclyde Promise Team**

**Update March 2022**

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| A GOOD CHILDHOOD |
| Inverclyde Young People and Corporate Parents undertook Stop and Go Pledges which the team are now promoting to aim to meet all 5 priority areas, specifically a good childhood and whole family support.    **The 5 Inverclyde Stop Go Pledges are:**   * Help me by helping my family * Nothing about me without me * Try to keep me where I am and support me for as long as needed * Help me to understand what’s happening and why * Help people to understand me and my experiences   Creation of I Promise Logo and straplines alternating 5 pledges for correspondence/social media.    The Promise is at the heart of Inverclyde with the 5 foundations of the Promise given consideration.  Consultation with care experienced children and young people regarding logos and correspondence.  **What matters to Children and Families?**  The consultation with children, young people and families who are care experienced in order to provide a good childhood, provide whole family support and building capacity.  The consultation that we undertake with children, young people and families will be within the realms of the Scottish Approach to Service Design which we understand and value whilst promoting active participation of those involved and this participation has been from the onset. Proud2care young people have had continued discussions with the team in relation to progressing forward with raising awareness and beginning the consultation process. Being mindful of the digital element of The Promise and recognition of no assumptions in relation to literacy levels the QR code which contains a video ensures that we are not disadvantaging anyone along with careful planning ahead.  Creation of letter to children/young people/families/tracking system for data analysis.  Consultation with Proud2care regarding logos and correspondence. QR code with video of Promise Team introduction.  C:\Users\ellisle\AppData\Local\Microsoft\Windows\INetCache\Content.Outlook\T2TBROKD\IPromise YP Letter.png  **I Promise Board/Championship Board – Corporate Parents. This will encompass all 5 priority areas.**  We are writing to Corporate Parents to ask for them to attend an event and going forward would then re-establish the Champions Board/I Promise Board. Connections have already been made current corporate parents in line with Champions Board. This diagram demonstrates the vision for I Promise board. As time is spent with partners and colleagues discussion is and will continue around the importance of Keeping the Promise and the need for Promise keepers to be identified. |

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| WHOLE FAMILY SUPPORT |
| Alcohol and Drugs Partnership – Discussion and input has taken place on The National Promise and IPromise regarding Whole Family Approach to Recovery and expectations actions in relation to alcohol and drugs. An input to ADP committee planned for May.  Recovery community supports were set up in November 2021 and information awareness /referral process of support/recovery cafes with connections made with Social work teams to identify referral pathway to recovery community projects.  Further discussion being offered to those with lived experience.  **Proposal for family support**  Within Plan 21-24 family support is a **priority area**of change and in line with Promise foundations: A specific Family Support team within Inverclyde would allow for:  Family: where children are safe in their families and feel loved they must stay – and families must be given support together to nurture that love and overcome the difficulties that get in the way.  Scaffolding: the workforce that would be ready and responsive to families when this is required. We are currently providing a service to 10 families. This is being provided from children’s houses and is not sustainable.  Voice:children must be listened to meaningfully in relation to their needs and decisions.  The ethos underpinning a Family support team would be relationship based practice, strength based approach who are trauma informed and not statutory based. The team would be overseen by a Senior Social Worker and work on a rota basis, some 9-5 and shift patterns (8-3 and 3-9pm) consisting of 4 Social Work Assistants/Home makers. A drugs worker attached to the team would be an excellent example of partnership working.  The family support team would primarily work to increase parenting skills and capacity, support family routines and improve the quality of family time. They would help with life skills, support family time. They could support Throughcare/Continuing Care and Aftercare.  The team would provide diversion and early intervention work. In addition to the list of the current level of provision of the outreach team, intensive support would also be provided this could include group work, days out, activities. Planned activities rather than just crisis with a coaching and modelling approach.  The Senior Social Worker would ensure the team fits into the child’s plans and also hold Team around the family with Family group decision making. Fast online referral required with paperwork to follow.  **Test of Change – a service is currently being offered through an Outreach -**  Consultation undertaken with SW/Parents has included the following:   * Parents have shared this has been so helpful and supportive * Parents have also said it was difficult to accept at first but the children love having staff there and it has helped them. * Good relationships with staff and feel supported * Unfortunately the service was offered however the yp did not want to work with staff that were arranged for him as he hadn’t been introduced or met them before. Efforts were made for a number of weeks. Due to the family situation being in crisis, the yp is now care experienced. * A SW advised that emotional support is very much required, as and when. * A SW advised that the service has so far been successful. I’ll be contacting the service to withdraw this week following positive improvements for the family. * The family have said that the supports have been intrusive at times. This is more about the nature of support rather than individual practice though. The family have generally engaged well with the service. |

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| PLANNING |
| The I Promise Programme Manager has been in post from 24th January 2022. The development worker from Your Voice (3rd sector) is also in post. The Coaching and Modelling worker CVS (3rd sector) interview took place on 14th March 2022 and post has been offered and accepted. Also funded through the Promise Partnership Diagnostic route is a Modern Apprentice post. Inverclyde HSCP recruit around April time. These posts are funded through 2 budgets (£200,000 and £50,000) There has also been funding approved for an admin post for 1 year through HSCP budget.  The Promise team will deliver the plan set out and support and drive forward the big ideas that will reflect what is important to children, young people and families of Inverclyde and re-think current approaches and re-design/improvement of service delivery that will be in line with The Promise.  This diagram demonstrates the collaborative of organisations working together to deliver a whole system approach and ambitions plans across Inverclyde.  Text, timeline  Description automatically generated  **INFORMATION SHARING/AWARENESS RASING**  Poverty Action Group – Input provided, ongoing involvement of IPromise programme manager.  Consultation and input to SW/SWA within Fostering, Adoption/Kinship Care and 1 SSW – planned for April.  Open Day/Road Show across Inverclyde raising awareness of I Promise and buy in for I Promise Board/Promise Keepers. Road Show in collaboration with Proud2care and Children’s rights worker in line with our inclusive approach at all stages -April  3 Children’s Houses - Development days planned with each house.  Partners in Advocacy - Discussion and awareness raising, sharing of resources  Health/Family Nurse Partnership – discussion with and future staff engagement sessions planned  Education – Head Teachers received I Promise input and discussion with new Virtual Head Teacher  **Further Test of Change – Planning**  Care experienced young people who have moved into their own accommodation or, will be moving into their own accommodation in the near future formed a focus group to explore and discuss in partnership with staff of the Throughcare, continuing care and Aftercare services what changes could be made to improve the service.  Assessment materials were considered with language at the core, group members proposed changes, and paperwork is now referred to as a check-in rather than an assessment. Young People also co designed the new paperwork to be more user friendly using relatable language within the discussion points and influenced the content and options to better reflect the needs of young people. Understanding of the three services and referral route was also explored within the group and workforce.   * The new check in paperwork is now being piloted with Through Care, After Care and Continuing Care Teams alongside service users. * Name has been proposed by young people to the Going4Ward service (continues to be 3 separate teams under one name for ease of referral) * Referral process – new referral form designed, referrals to 1 central point then coordinated to appropriate worker/team (3 Teams under G4W Service). * This particular group began to look at language and a further group will be set up to continue to look at languagewhich will feedback into the I Promise board   cid:30512b07-910d-475f-bd2d-1b44ce9d2e07 |

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| SUPPORTING THE WORKFORCE |
| Consultation and input to 40 plus SW/SWA/HM within Children and Families. Inclusive of 7 SSW - Planned for March/April. What are we doing well, what do we need to do better?  Throughcare/Continuing Care/After Care - Development Day held including Promise information directed to this service. March.  Training Team/students - Promise input and discussion (awareness raising and what we are doing well and need to do better) March  Some photos attached.  cid:75DD86BF-7A93-44C8-B7EB-8C98BED1CE3F |

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| BUILDING CAPACITY |
| Awareness raising with Children’s Panel members took place 7th March and 14th March virtually (Inverclyde panel community) This includes learning from The Promise, what we are doing well and need to improve. These engagements covered local and national Promise plans. The first engagement covered Inverclyde’s Promise and then the following week Carol Wassell Head of Area Support and Community Improvement for Children’s Hearing’s Scotland spoke regarding CHS delivering the promise and legislation. Local face to face input is planned to explore with the panel community regarding keeping the promise. |